



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: NH Medicaid Dental Providers

From: NH Medicaid Dental Director

Date: March 23, 2020

Subject: Telehealth for Dental Practices under State of Emergency

In an effort to keep dental patients from seeking care in a hospital emergency department which may become overburdened during this State of Emergency, NH Medicaid will allow dentists to consult with a patient experiencing a dental emergency via telephone to determine how best to handle that situation.

The dentist will be able to bill NH Medicaid for procedure code D0140 for a problem focused, limited oral evaluation. You must document this “visit” in the dental record with a thorough case note, just as you would when seeing the patient face to face. On the claim, please mark the location as “other”. This telehealth policy went into effect on March 18, 2020.

If you have any questions, please do not hesitate to contact me. Please see my contact information below.

Thank you,

Sarah A. Finne, DMD, MPH

Medicaid Dental Director

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