



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: NH Medicaid Enrolled Ambulance Providers
From: NH Division of Medicaid Services
Date: January 17, 2023
Subject: Billing Facility to Facility Transfers

It has come to the Department's attention that there is confusion regarding billing for facility to facility transfer trips provided by ambulance providers.

Please be advised that NH Medicaid is working to resolve this issue in a timely manner. *The Department and the MCOs will then notify providers of appropriate billing practices. At that time, instructions for reprocessing inappropriately denied claims will be provided.*

If you have any questions or concerns regarding this notice, New Hampshire Provider Relations is available between the hours of 8:00 AM and 5:00 PM, Monday through Friday at (603) 223-4774 or (866) 291-1674 Toll-Free or via email at nhproviderrelations@conduent.com.

Thank you,

NH Medicaid
Provider Relations