

## STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES

## **New Hampshire Medicaid Program**

To: NH Medicaid Enrolled Providers

From: NH Division of Medicaid Services

**Date**: July 14, 2025

**Subject**: Updates to Public Provider Directory

To ensure compliance with Division H, Title V, Section 5123 of the Consolidated Appropriations Act (CAA), 2023, entitled "Requiring Accurate, Updated, and Searchable Provider Directories," effective July 1, 2025, the Department has implemented updates to our public provider directory.

These updates include the addition of key provider information such as hours of operation, phone number, website address, and other relevant details to support accessibility and transparency for Medicaid members and providers.

In the coming months, the Department will be reaching out to you to request that you update your NH Medicaid enrollment with the required directory information. Your timely response will be critical to ensure continued compliance and accuracy of our provider directory.

We appreciate your cooperation in this effort to improve provider accessibility and member experience.

If there are questions on how one of the NH Medicaid Managed Care Organizations (MCO) handles the above information, please reach out to your MCO provider representative.

If there are any questions on this notice, please contact the Provider Relations Unit at (603) 223-4774 or (866) 291-1674.

Thank you,

NH Medicaid Provider Relations