



Provider Bulletin

New Hampshire Medicaid

August 20, 2019

Open Enrollment Ends August 30, 2019

The special open enrollment period for Medicaid Care Management Members ends August 30, 2019. Members who want to remain in their current health plan do not have to do anything during open enrollment.

Beginning September 1, 2019, members will be in one of three Health Plans:

AmeriHealth Caritas New Hampshire www.amerhealthcaritasnh.com

NH Healthy Families www.nhhealthyfamilies.com

Well Sense Health Plan www.nhhealthyfamilies.com

The three Health Plans cover the same NH Medicaid services and follow the Department's preferred drug list (PDL) but may have different provider networks and prior authorization requirements. Each health plan offers value added, or extra services and programs, which are listed on the health plan's website.

It is important that providers confirm eligibility and MCO plan enrollment in the NH Medicaid Management Information System's (MMIS) online portal prior to providing services. Eligibility in the MMIS gives current day enrollment status and is not future dated so please ask your patients about their plan selection if preparing a prior authorization that will cover September 1, 2019, and later.

If you have questions about Open Enrollment or Medicaid Care Management, please email nhmedicaidcaremanagement@dhhs.nh.gov

Thank you,
NH Medicaid Provider Relations