



Provider Bulletin

Conduent 2 Pillsbury Street Suite 200 Concord, NH 03301

TO: NH Medicaid Enrolled DME Providers

FROM: NH Division of Medicaid Services

DATE: 11/01/2022

SUBJECT: DME Reimbursement Adjustment for Eligible In-Network Providers

Background: In accordance with the MCO's contract with the Department, payments made to providers under the DME (Durable Medical Equipment) provider type must be at least 80% of the Medicaid Fee Schedule. It has come to the attention of the Department that DME providers may have been reimbursed, in some instances, below this minimum threshold when the amount billed to the MCO was below 80% of the fee schedule rate.

Procedures: For dates of service beginning on or after January 1, 2020, DME providers have the option to submit to the MCO a request for adjusted reimbursement for any claims that were not reimbursed at a minimum of 80% of the Medicaid Fee Schedule. In response to provider requests for adjustments made on or before January 31, 2023, the MCOs will provide written instructions to requesting DME providers detailing procedural details and timelines for the provider to submit data or other information to the MCO. Payment is anticipated within 60 days of the plan receiving complete and accurate information from the network provider for the MCO to effectuate payment.

Deadline: Providers must make payment adjustment requests no later than January 31, 2023, and fulfill necessary information requirements within at least 30 calendar days of their request to the MCO.

Questions: Please direct any questions in writing to the MCO Account Manager.

Thank you,

NH Medicaid
Provider Relations