



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: All NH Medicaid Enrolled Private Duty Nursing (PDN) Agencies

From: NH Division of Medicaid Services

Date: November 14, 2022

Subject: Update: Personal Care Services (PCS) Option for Families

This notice serves to provide an update on the PCS Option Program, which will continue through the end of the Federal Public Health Emergency.

Updates (as of November 14, 2022)

Timeline: The option for families to provide Personal Care Services (PCS) in lieu of unfilled private duty nursing hours will remain available until the end of the Federal Public Health Emergency (PHE). Once the end date of the PHE is determined, the Department and Managed Care Organizations will provide further guidance to PDN agencies and members.

Processes: The process for determining PCS eligibility and hours will remain consistent with previous guidance. PDN agencies must continue to give families the opportunity to opt into the PCS option and family caregivers are NOT required to obtain an LNA certification in order to participate.

Background:

In December 2020, in accordance with approval of an 1135 waiver, the NH Medicaid program began offering families a personal care services (PCS) option in lieu of authorized but unfilled private duty nursing (PDN) hours. Under this option, family members (as defined in 1905(a)) may provide personal care services and be compensated for providing these services. Granite State Independent Living (GSIL) administers this option on behalf of the Medicaid program.

Process:

Medicaid FFS or the member's MCO will contact the nursing agency of the member's choice and request an assessment to determine member eligibility for PDN. The process to determine eligibility for PDN services include an admission visit, completion of a 485, doctor's orders, etc. All members who qualify for PDN hours must be given the opportunity to participate in the PCS option.

The nursing agency shall call the member to schedule an appointment for an admission and for recertification thereafter. Due to the Federal Public Health Emergency, a telehealth admission may be completed rather than a face-to-face admission.

- If the member declines the PCS option, the nursing agency will contact FFS or the MCO with the usual paperwork for PDN service authorization and proceed per usual protocol requirements

- If the member opts in to the PCS option, nursing agencies will also contact FFS or the MCO with the usual paperwork for service authorization, but the request should identify that the family elects the PCS option. It is expected that the nursing agency will continue to recruit nurses who are appropriate to cover unfilled PDN hours and offer those up to 50% of those hours to a member's family.

Billing for PDN admissions:

Upon completion of the admission, the agency may send in a claim for the admission services rendered. CPT code T1023 will be used for this claim with a rate of \$171.59 per completed admission.

If you have any questions or concerns regarding this notice, New Hampshire Provider Relations is available to answer your questions between the hours of 8:00 AM and 5:00 PM, Monday through Friday at (603) 223-4774 or (866) 291-1674 Toll-Free.